

ANNEX 3 - Surrey Short Breaks for disabled children and young



People Quality Report – Q1 2023/24

Please send your report to shortbreaks.info@surreycc.gov.uk by 14 July 2023

There is not a limit on content - all boxes will expand automatically

Provider name		
Person filling in the form		
Position		
Email		
Service type – please tick (please complete one form for each type that you deliver)	Play & Leisure – All additional needs & disabilities	
	Play & Leisure – Autism	
	Play & Leisure – Complex health needs	
	Play & Leisure – Visual Impairment	
	Play & Leisure – Complex needs support	
	Overnight Short Breaks	
	Family Breaks	
	Innovation Fund	

This report should cover the period 1 April to 30 June 2023

1.a. How would you summarise the overall performance of the scheme(s) over the period?

Very good: schemes have run as planned, achieved KPIs, no significant issues	
Good: schemes have largely run as planned, performed well against KPIs, some challenges	
Challenging – we have experienced some significant issues and challenges over the period	

1.b. Please explain your answer and reason for rating:

2.a. Looking ahead do you think things will improve, stay about the same, or deteriorate?

Improve	
Stay the same	
Deteriorate	

2.b. Please explain why, and how you are looking to sustain or improve performance:

3. Do you have any specific comments or issues to raise in the following areas? Please give details. You can add as much detail as you wish to the boxes.

Service delivery	
Staffing, recruitment, retention etc	
Demand and engagement from families	
Access and participation	
Meeting needs	
Safeguarding	
Other (please specify)	

4. Please provide a brief update on monitoring of outcomes during this period.

5. What other strategies have been used to evidence the effectiveness and impact of your services over this period, for example customer evaluations, surveys, case studies etc? Please describe these and highlight any key findings, and attach reports and documentation.

6. Please provide a short case study example which demonstrates how your service delivery aligns with the [Time for Kids principles](#). We would like to see examples of best practice when working with children and families.

Thank you for your feedback